

CENTRAL MEDICAL SERVICES SOCIETY
(An Autonomous Body under Ministry of Health & Family Welfare, GoI)
2nd Floor, Vishwa Yuvak Kendra, Pt. Uma Shankar Dikshit Marg, Teen Murti Road,
Chanakyapuri, New Delhi - 110021 (India)
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NOTICE INVITING TENDER

Tender Ref. No.: LSC/TEND/CCTV/4/2025-LSC-CMSS

GeM Bid No.: GEM/2026/B/7077514

Date: 05-01-2026

Tender Title: Tender for Supply, Installation, Testing, Commissioning and Maintenance of IP-Based CCTV Surveillance System at CMSS 18 Warehouses across India, with provision of Centralized Monitoring at CMSS Headquarters, New Delhi.

Issued by: Central Medical Services Society (CMSS)

- A. Central Medical Services Society (CMSS) invites bids from eligible and reputed agencies for the “Supply, Installation, Testing, Commissioning and Maintenance of an IP-Based CCTV Surveillance System” across 18 CMSS warehouses located across India, with provision of centralized monitoring at CMSS Headquarters, New Delhi.
- B. Interested bidders may download the detailed bidding documents, scope of work and related information from the CMSS website (www.cmss.gov.in) or the Government e-Marketplace (GeM) portal (<http://gem.gov.in>). **Bidders must submit their complete bids in all aspects and as per the requirement of bid document, on GeM portal only, within the timelines mentioned below:**

CRITICAL DATE SHEET

| | | |
|---|---|--|
| 1 | Tender Publishing Date and Time | 06-01-2026 |
| 2 | Tender Download, Bid Submission Start Date and Time | 06-01-2026 |
| 3 | Pre-bid meeting date, Time & Venue | 13-01-2026, 04:00 PM At Conference Hall, CMSS, 2 nd Floor, Vishwa Yuvak Kendra, Pt. Uma Shankar Dikshit Marg, Teen Murti Road, Chanakyapuri, New Delhi - 110 021 The bidder or their representative (with an authority letter) may also join the meeting virtually. Meeting LINK: https://us06web.zoom.us/j/85771902849?pwd=hZaMv1Bu4QXlsgMgaKhhaDOJ2vk55K.1 or https://shorturl.at/uxwSd Meeting ID: 857 7190 2849 Passcode: 029688 |
| 4 | Tender Download, Bid Submission End Date and Time | 28-01-2026, 03:00 PM |
| 5 | Technical Bid Opening Date and Time | 28-01-2026, 03:30 PM |
| 6 | Earnest Money Deposit | Rs. 1,00,000 /- (Rupees One Lakh only) |
| 7 | Bid Validity | 180 Days from the Technical Bid Opening Date |

- C. CMSS reserves the right to accept or reject any or all the Tenders without assigning any reasons thereof. CMSS also reserves the right to call for any other details and information from any of the Tenderer.
- D. CMSS does not bind itself to accept the lowest or any tender and may cancel / withdraw the tender without assigning any reason and no claim whatsoever, for any reason arising out of such action, will be entertained by CMSS.
- E. Late/delayed tenders shall not be accepted under any circumstances after the due date and time of submission of the tender.
- F. **Cost of Bidding:**
- i. The bidder is responsible for all costs related to preparing and submitting their bid on the GeM portal having website <http://gem.gov.in>. CMSS will not be liable for any of these expenses under any circumstances.
 - ii. CMSS will not be accountable for any expenses or losses incurred by any bidder in connection with the submission of their tender.

-Sd/-
General Manager (LSC)
Central Medical Services Society

1. Introduction

1.1. ABOUT CMSS

- A. Central Medical Services Society (CMSS) was established as per Cabinet Approval dated 24.08.2011 as a fully Autonomous Central Procurement Agency under the Ministry of Health & Family Welfare, Govt. of India. It has been in operation for the last thirteen years for the Procurement and Distribution of Medicines and other Medical Supplies for centrally sponsored Programmes.
- B. CMSS has been in operation for the last 13 years to provide the below services, but not limited to the following services, for which CMSS is currently holding warehouses in 18 States in PAN India:
- To procure health sector goods efficiently.
 - To put in place transparent and competitive systems for procurement so that goods are procured at competitive rates.
 - Centralized procurement of drugs & consumables and medical equipment.
 - Ensuring to put in place fool proof systems for quality control so that the user gets quality products, quality will be the main driver restricting tender participation to firms of high standard.
 - Ensuring the setup and management of an efficient supply chain.
 - To standardize specifications, tender procedures, documents, billing & payment systems and ensuring timely payments without delays to suppliers for all drugs & consumables and medical equipment procured through CMSS.
 - Maintaining records related to indents/ requirements, purchase orders, supply and consumption of drugs & consumables and medical equipment and support annual forecasting and budgeting process.
 - To procure medical equipment or other materials based on purchase requests received from the Ministry of Health & Family Welfare and to put in place an MIS to prevent stock outs and excess inventory and also to reduce wastage, if not eliminate it.
 - To interact with the Ministry and State governments on requirement of health sector goods, their standardization and quality control.

1.2. LETTER OF INVITATION

- a) Bidders are advised in their own interest to please read the document carefully and contact the Tender Inviting Authority on the email provided and/or the contact numbers provided in the documents in case of any queries.
- b) Submission of Bids against this tender shall be deemed to have been done after careful study and examination of the procedures, terms and conditions of the Bid document with full understanding and its implications.
- c) CMSS, at its own discretion, may extend the date for submission of Bids. In such a case, all the rights and obligations of CMSS & Bidders, previously subject to the deadline will thereafter be subject to the extended deadline (As applicable).
- d) CMSS reserves the right, at its sole discretion, to extend the deadline for the submission of bids. In such a case, all terms, conditions, rights and obligations that previously applied to the original deadline shall automatically apply to the extended deadline and bidders are expected to comply with the revised schedule accordingly.

1.3. PURPOSE OF TENDER

- a) CMSS aims to strengthen its security and surveillance infrastructure to safeguard essential medical supplies stored across its warehouses. The proposed CCTV system shall provide a robust, scalable and integrated surveillance network, enabling continuous monitoring at each warehouse and centralized oversight from CMSS HQ.
- b) The selected bidder shall implement an end-to-end CCTV surveillance solution that ensures:
 - i. Enhanced physical security and deterrence across all warehouses.
 - ii. 24x7 monitoring of critical areas such as entry/exit points, loading/unloading bays, storage zones and perimeter sections of warehouses.
 - iii. Centralized real-time viewing, incident auditing and monitoring at CMSS HQ.
 - iv. Minimum 15 days recording backup at each warehouse and 30 days backup at CMSS HQ.
 - v. Reliable system integration, including supply of equipment, installation, configuration, testing, user training, warranty and maintenance support.
- c) The bidder shall provide an end-to-end solution covering equipment supply, installation, network integration, cabling, configuration, testing, user training, warranty support and maintenance. The installed system must meet CMSS requirements for performance, durability, ease of monitoring and long-term operational reliability
- d) **Cost of Bidding:**
 - i. The bidder is responsible for all costs related to preparing and submitting their bid through the GeM portal. CMSS will not be liable for any of these expenses under any circumstances.
 - ii. CMSS will not be accountable for any expenses or losses incurred by any bidder in connection with the submission of their tender.

1.4. INFORMATION FOR ONLINE PARTICIPATION

- 1.4.1. Tender documents may be downloaded from Government e-Marketplace (GeM) portal (URL: <http://gem.gov.in>) Aspiring Bidders/Suppliers who have not enrolled/registered in GeM portal should enroll/ register before participating through the GeM website (<http://gem.gov.in>).
- 1.4.2. Bidders shall have to visit the GeM portal (<http://gem.gov.in>), select the appropriate GeM bid number (**GEM/2026/B/7077514**) and upload electronically by scanning in PDF format duly filled and signed technical bid documents by filling all the relevant columns with all the required enclosures. After filling data in pre-defined forms, bidder's needs to click on final submission link to submit their encrypted bid.
- 1.4.3. Tenderer shall submit their offer along with supporting documents in electronic format to be duly signed & scanned on or before the scheduled date & time as mentioned above and should be uploaded in technical bid through GeM portal. Hard copy of the tender documents will not be accepted and any such offer, if received by Central Medical Service Society will not be considered.
- 1.4.4. Price has to be quoted in absolute terms at relevant place in GeM.
- 1.4.5. Corrigendum/Addendum to the Tender Notice, if any, shall be issued/ available online only. Prospective bidders are requested to view website/GeM portal regularly.
- 1.4.6. The bidder must fully comply with all the terms and conditions given in the detailed NIT. It is clarified that in case, any of the stipulated terms and conditions are not fulfilled by the Tenderer and incomplete or incorrect information submitted by the Tenderer, the bid may be treated as ineligible and Tenderer may be technically disqualified and Price Bid shall not be opened.

- 1.4.7.** The results of technical evaluation will be uploaded on the GeM Portal. In case there are technically disqualified bidders, the reasons for disqualification will be uploaded before the price bid opening. Intimation of Price bid opening will be provided through GeM only.
- 1.4.8.** Further, it is also intimated that GeM Portal is used only as a platform for procurement/tendering services. All the terms and conditions contained in this NIT shall be applicable in complete tender process.
- 1.4.9.** Central Medical Service Society reserves the right to accept or reject any or all the Tenders without assigning any reasons thereof. CMSS also reserves the right to call for any other details and information from any of the bidders. The decision of the CMSS shall be final and binding on Tenderer.
- 1.4.10.** CMSS does not bind itself to accept the lowest or any tender and may cancel / withdraw the tender without assigning any reason and no claim whatsoever, for any reason arising out of such action, will be entertained by CMSS.
- 1.4.11.** Late/delayed bids shall not be accepted under any circumstances after the due date and time of submission of the tender.
- 1.4.12.** For any technical assistance while uploading the bids in GeM portal, the bidders may contact 24X7 GeM portal Helpdesk Mail at: helpdesk-gem@gov.in or may contact at 1800-419- 3436 & 1800-102-3436.
- 1.4.13.** Bidders are hereby cautioned that any attempt of cartel formation will be viewed seriously and may at the discretion of purchaser, lead to cancellation of such bids. Purchaser in its discretion may decide to forfeit EMD of such bidders and black list or debar these bidders for a period of two years besides taking other punitive measures. Decision of purchaser in this regard shall be final and binding.
- 1.4.14.** The technical & financial bid document shall be signed by Authorized signatory and the document establishing the authority of authorized signatory i.e., power of attorney, board resolution, etc shall be provided. In case proprietor himself/herself signing the bid, the power of attorney/board resolution etc. is not required.

1.5. DEFINITIONS

In this contract, the following terms shall be interpreted:

- 1.5.1.** "Bid" means the Technical Proposal and the Financial Proposal.
- 1.5.2.** "Instructions to Bidders" means the document, which provides interested Bidders with all the information needed to prepare their Bids. This document also details out the process for the selection of the Bidder for the work mentioned in this tender document.
- 1.5.3.** "Scope of Work" (SOW) means the scope of work, which explains the objectives, Scope of work, activities, tasks to be performed and expected results and deliverables of the assignment as well as the respective responsibilities of the Purchaser and the Bidder.

2. SCOPE OF WORK

2.1. Instruction and information

- 2.1.1.** Interested bidders may participate in the tender only through GeM portal by uploading all mandatory documents along with financial bid as per tender document terms & conditions.
- 2.1.2.** Interested bidders may obtain any clarification regarding tender documents at the office of the *General Manager (Logistics & Supply Chain), Central Medical Services Society, 2ndFloor, Vishwa Yuvak Kendra, Pt. Uma Shankar Dikshit Marg, Teen Murti Road, Opp. Police Station,*

Chanakyapuri, New Delhi -110021 (India), Phone: 011-21410905/6, Fax: 011-21410849, Email Id – vijaydhingra@cmss.gov.in.

- 2.1.3.** Central Medical Services Society reserves the right to reject any or all tender process without assigning any reason thereof at any stage.
- 2.1.4.** Late/delayed bids will not be accepted under any circumstances after the due date and time of submission of tender.
- 2.1.5.** Conditional Bids will be rejected.
- 2.1.6.** Corrigendum (if any) will be uploaded on GeM Portal and all prospective bidders are requested to see the GeM portal regularly for any update.
- 2.1.7.** Not more than one bid shall be submitted by one bidder or bidders having business relationships.
- 2.1.8.** CMSS will not send any corrigendum/ pre-bid meeting details to any bidders through emails/any medium, the same will be uploaded on GeM Portal only.
- 2.1.9.** The details including address, warehouse size, area of 18 warehouses of CMSS across India are as follows:

| LIST OF 18 WAREHOUSES OF CMSS | | | | | |
|--------------------------------------|--------------------------------|--|--------------------------------|---------------------------------|--------------------------------------|
| Sl. No. | Warehouse Location | Address of the warehouse | Length of WH (in Meter) | Breadth of WH (in Meter) | Total Area of WH (in Sq.Mtr.) |
| 1 | Agartala (Tripura) | CMSS, c/o Central Warehousing Corporation Complex, Hapania, Near ONGC complex, Opp. Satsangha Ashram, Agartala, Tripura. PIN- 799014 | 41.1 | 21.3 | 920 |
| 2 | Ahmedabad (Gujarat) | CMSS, c/o Central Warehousing Corporation premises, Opposite P&T Colony, Teen Batti Road, Near Shahalam Gate, Shahalam, Ahmedabad, Gujarat. PIN- 380028 | 42.04 | 22.1 | 929 |
| 3 | Bangalore (Karnataka) | CMSS, c/o Central Warehousing Corporation premises, APMC Yard, Yeshwanthapur, Bangalore, Karnataka. PIN- 560022 | 20.65 | 21 | 434 |
| 4 | Bhopal (Madhya Pradesh) | CMSS, c/o Central Warehousing Corporation premises, Godown no. 1A, Near railway cabin no. 3, Chhola road, Nishatpura, Bhopal, Madhya Pradesh. PIN- 462010. | 54.25 | 21.34 | 1394 |
| 5 | Bhubaneswar (Odisha) | CMSS, 326, Khata No -456/948 Mouza-Johal, PO/PS-Pahal, Dist-Khorda, Bhubaneswar, Odisha. PIN- 751032 | 37.95 | 31.65 | 651 |
| 6 | Chennai (Tamil Nadu) | CMSS c/o Central Warehousing Corporation, Warehouse no. 11C Opposite to Varadharaja Theatre Chitlapakkam, Chrompet, Chennai, Tamil Nadu. PIN- 600064 | 45 | 22 | 885 |
| 7 | Bamnoli (Delhi) | CMSS, Khasra No. 81, Bamnoli Village, Sector 28, Dwarka, Delhi. PIN- 110075 | 44.5 | 26.5 | 1100 |
| 8 | Guwahati (Assam) | CMSS, EPIP Complex, Central Warehousing Corporation premises, Opp. Emami, Amingaon, Guwahati, Assam. PIN- 781031 | 41.51 | 21.3 | 929 |
| 9 | Hyderabad (Telangana) | CMSS, Block No.-A3, c/o Central Warehousing Corporation Go-down, Nampally, Hyderabad, Telangana. PIN- 500001 | 44 | 23 | 930 |

| | | | | | |
|----|------------------------------------|--|-------|-------|---------|
| 10 | Jaipur (Rajasthan) | CMSS, c/o Central Warehousing Corporation, Plot No.-SPL-1296, EPIP, Sitapura Ind. Area, Goner Road, Jaipur, Rajasthan. Pin- 302022 | 90 | 58 | 1394 |
| 11 | Kolkata (West Bengal) | CMSS, c/o Central Warehousing Corporation, Bonhooghly, RIC Estate, Kolkata, West Bengal. PIN- 700108 | 37.5 | 21.3 | 883 |
| 12 | Lucknow (Uttar Pradesh) | CMSS c/o Central Warehousing Corporation Naveen Galla Mandi Sitapur Road, Lucknow, Uttar Pradesh. PIN-226020 | 80 | 45 | 1848 |
| 13 | Mumbai (Maharashtra) | CMSS, c/o Central Warehousing Corporation, GN. 01, Regional Office Mumbai, Sector-20, NR, Turbe RLY Station, Vashi - Navi Mumbai, Maharashtra. PIN- 400703 | 52.7 | 35.1 | 1848 |
| 14 | Patna (Bihar) | CMSS, c/o Central Warehousing Corporation, Katra Bazar, Bazar Samiti, Patna City, Bihar. PIN -800008. | 117 | 59 | 929 |
| 15 | Raipur (Chhattisgarh) | CMSS, c/o Central Warehousing Corporation, Near Harish Petrol Pump, Rauabhata, Birgaon, Raipur, Chhattisgarh. PIN- 493221 | 42 | 21 | 929 |
| 16 | Ranchi (Jharkhand) | CMSS, c/o Central Warehousing Corporation, Near OTC ground, Ranchi, Jharkhand. PIN- 834005 | 41.33 | 21.35 | 929 |
| 17 | Trivandrum (Kerala) | CMSS, c/o Central Warehousing Corporation, Kinfra Aplarel Park Menamkulam, Trivandrum, Kerala. PIN- 695586 | 40.7 | 21.7 | 885 |
| 18 | Zirakpur (Punjab) | CMSS, Ground Floor, Warehouse No. B014/3433, Godown Area. 35 Feet Road, Village Bhabat, Thana Zirakpur, SAS NAGAR, Punjab. PIN- 140603 | 52.5 | 30 | 1559.41 |

2.1.10 Estimated Number of Cameras for all CMSS Warehouse Premises: -

| Estimated Number of Cameras for Warehouse Premises | | | | | | | | | |
|---|-----------------|---|-----------------------------------|---------------------------|---|--|------------------------------|------------|-------|
| Sl. No. | Name of CMSS WH | Entry/ Exit Points of WH (Fixed Camera) | Sampling Area/ Room (Dome Camera) | Office Area (Dome Camera) | Cold Room / Cold Storage Area (Dome Camera) | Back Side/Side Wall of Warehouse (Dome Camera) | Between Racks (Fixed Camera) | Additional | Total |
| 1 | Agartala | 2 | 1 | 1 | 0 | 2 | 4 | 0 | 10 |
| 2 | Ahmedabad | 3 | 1 | 1 | 1 | 2 | 4 | 0 | 12 |
| 3 | Bangalore | 1 | 1 | 1 | 0 | 2 | 4 | 0 | 9 |
| 4 | Bhopal | 4 | 1 | 1 | 0 | 2 | 6 | 0 | 14 |
| 5 | Bhubaneswar | 2 | 1 | 1 | 1 | 2 | 4 | 0 | 11 |

| | | | | | | | | | |
|-------|------------|----|----|----|----|----|----|--------------|-----|
| 6 | Chennai | 4 | 1 | 1 | 1 | 2 | 5 | 0 | 14 |
| 7 | Delhi | 2 | 1 | 1 | 1 | 2 | 4 | 3 (Dome) | 14 |
| 8 | Guwahati | 1 | 1 | 1 | 0 | 2 | 4 | 0 | 9 |
| 9 | Hyderabad | 2 | 1 | 1 | 1 | 2 | 4 | 0 | 11 |
| 10 | Jaipur | 4 | 1 | 1 | 1 | 2 | 6 | 0 | 15 |
| 11 | Kolkata | 2 | 1 | 1 | 1 | 2 | 4 | 0 | 11 |
| 12 | Lucknow | 1 | 1 | 1 | 1 | 2 | 8 | 0 | 14 |
| 13 | Mumbai | 2 | 1 | 1 | 0 | 2 | 8 | 0 | 14 |
| 14 | Patna | 1 | 1 | 1 | 1 | 2 | 6 | 0 | 12 |
| 15 | Raipur | 3 | 1 | 1 | 1 | 2 | 4 | 0 | 12 |
| 16 | Ranchi | 1 | 1 | 1 | 0 | 2 | 4 | 0 | 9 |
| 17 | Trivandrum | 4 | 1 | 1 | 0 | 2 | 4 | 0 | 12 |
| 18 | Zirakpur | 1 | 1 | 1 | 1 | 2 | 6 | 1 (Fixed) | 13 |
| Total | | 40 | 18 | 18 | 11 | 36 | 89 | 4 | 216 |

- Estimated total Fixed Bullet Camera: 130 Nos.
- Estimated total Dome Camera: 86 Nos.

Note:

- Additional Camera Proposed Details:**
 - For Delhi WH = 3 includes (Record Room, QA samples, Lift Area)
 - For Zirakpur, Chandigarh WH = 1 is for terrace
- The above quantities are tentative on estimation and may vary from site to site and may increase or decrease by 50%.

2.2. The selected agency's job will include:

- 2.2.1.** The scope of work includes the supply, installation, testing, commissioning and integration of an IP-based CCTV Surveillance System across 18 CMSS warehouses and the establishment of a centralized monitoring facility at CMSS Headquarters, New Delhi. The selected bidder shall provide a turnkey solution ensuring full operational functionality of the surveillance system, including site assessment, equipment installation, network integration, storage configuration, remote monitoring setup, training and post-installation support.
- 2.2.2.** Supply and install IP-based CCTV cameras (fixed and PTZ, as per requirement).
- 2.2.3.** Provide associated equipment such as - NVRs, PoE switches, network cabling, display monitors, mounts, junction boxes and other necessary equipment required during installation & commissioning of CCTV surveillance system.
- 2.2.4.** Develop and commission a centralized monitoring system at CMSS HQ and surveillance management software.

- 2.2.5. Ensure footage storage for minimum 15 days at each warehouse and 30 days at CMSS HQ New Delhi.
- 2.2.6. Configure auto alerts for disconnection, intrusion, or tampering.
- 2.2.7. Deliver training for CMSS staff on usage, maintenance and reporting protocols.
- 2.2.8. Submit detailed documentation including system architecture, user manuals and SOPs (if any).
- 2.2.9. Provide 3 years of onsite warranty support and post-warranty AMC for 3 years.
- 2.2.10. **The proposed devices and software shall be fully compatible with equipment from any standard brand or model. The system must support open standards and allow seamless integration, expansion, or replacement of components without dependence on proprietary hardware or software.**
- 2.2.11. **Completion Date:** The complete installation and commissioning process including testing of IP-Based CCTV Surveillance System for each warehouse with provision for centralized monitoring at CMSS Headquarters, New Delhi must be completed by within **60 days** from the issue of **Work Order/Letter of Award (LoA)**.
- 2.2.12. **Bidding procedure:** The bidding process will be conducted through the GeM portal only.
- 2.2.13. **Selection Process:** Evaluation of financial ranking (for technically qualified) of bids shall be done based on following: -
 - i. The bidders must submit/fill the financial bid (as per Annexure – XII) grand total / total project cost (including GST) in financial section of GeM portal.
 - ii. The bidder meeting all technical bid requirement, technical specification and quoting lowest price for both BOQ and AMC charges of 3 years calculated at Net Present Value (NPV) at a discount rate of 8% per annum will be considered as L1 bidder and LoA will be issued, accordingly.
 - iii. The bidder must note that the financial bid (in excel format) uploaded on GeM portal will be considered for financial evaluation. The rates quoted in this excel financial bid will only be considered for evaluation as well as determining the L1 bidder. This sheet will supersede any other financial details quoted by bidder on GeM portal.
 - iv. The bidder must ensure that AMC charges of 3 years be calculated at Net Present Value (NPV) at a discount rate of 8% per annum.
 - v. The bidders also note that CMSS reserves the right to evaluate and calculate the L1 bidder on the basis of rates quoted by the bidder at AMC charges at NPV, in case of any arithmetic errors, inconsistencies, or discrepancies and the rates calculated by CMSS shall be binding and final, and the bidder have no claim or right to contest the same.
 - vi. The bidders must ensure to not to upload any financial details / rates/ financial bid details/ etc., in technical bid, else the bid will be summarily rejected by CMSS.
 - vii. The bidders must ensure to upload / submit the financial details only in appropriate section of GeM portal.
- 2.2.14. **Site visit:** If necessary, bidders may visit the warehouse (s) before bidding with the prior approval from the CMSS HQ New Delhi.

2.3 Supply of Equipment and Materials

The bidder shall supply all required hardware, software and accessories, including:

- i. IP Cameras (Dome/Bullet as per requirement)
- ii. Network Video Recorders (NVRs) with required channel capacity
- iii. Storage devices to support **15 days recording at each warehouse and 30 days at CMSS HQ**
- iv. PoE/non-PoE managed network switches
- v. CAT6/OFC cables, conduits, junction boxes, clamps and mounting accessories

- vi. Central monitoring hardware/software at HQ including servers, display units and necessary licenses
- vii. Any additional components required for seamless network connectivity
- viii. All supplied equipment shall be **new, original and compliant with OEM specifications.**
- ix. **The proposed devices and software shall be fully compatible with equipment from any standard brand or model. The system must support open standards and allow seamless integration, expansion, or replacement of components without dependence on proprietary hardware or software.**
- x. Workmanship shall be of high-quality ensuring durability, safety and long-term performance.

2.4 Installation and Configuration

- i. Installation of CCTV cameras at designated/identified indoor and outdoor locations across the 18 warehouses of CMSS.
- ii. Mounting of cameras using appropriate brackets, housings, or poles ensuring stability, weather resistance and proper field of view.
- iii. Laying of CAT6/optical fiber cables through conduits, raceways and cable trays ensuring neatness and safety.
- iv. Configuration of all cameras including IP addressing, resolution settings, motion detection setup and network optimization.
- v. Installation and configuration of NVRs, switches, routers and storage solutions at each warehouse.
- vi. Establishment of a secure connectivity channel between warehouses and CMSS HQ for centralized monitoring.
- vii. All works shall adhere to safety standards, electrical guidelines, government norms and industry best practices.
- viii. All equipment and installation shall be compliant with relevant Indian and international surveillance standards.

2.5 Centralized Monitoring Setup at CMSS HQ

- i. Setup of a monitoring workstation or control room at CMSS HQ, New Delhi.
- ii. Installation of monitoring software capable of displaying live and recorded data/videos from all 18 warehouses.
- iii. Integration of all NVRs with HQ monitoring system using secure VPN, leased line, or other approved communication channels.
- iv. Configuration of user roles, access permissions, alerts and reporting parameters.
- v. Ensuring compliance with data security protocols and uninterrupted video streaming.

2.6 Testing and Commissioning including Training & Documentation

- i. Comprehensive testing of each installed camera including field of view, clarity, zoom (if applicable), night vision, IR effectiveness and motion capture accuracy.
- ii. Testing of NVR recordings ensuring 15 days storage at each warehouse and 30 days storage at CMSS HQ New Delhi.
- iii. Network and bandwidth testing to validate stable connectivity between warehouse NVRs and CMSS HQ.
- iv. Provide hands-on training to CMSS staff on system operation, monitoring, playback, export of footage, basic troubleshooting, etc.
- v. Provide detailed user manuals, network diagrams, warranty documents, OEM datasheets and maintenance guidelines.

3. ELIGIBILITY CRITERIA

3.1. The bidder must fulfill the below eligibility criteria: -

- (i) The bidder may be an Original Equipment Manufacturer (OEM) or the bidder duly authorized by the OEM in the format submitted for Letter of Authorization of Bid Document.
- (ii) The bidder must be a legally registered Indian entity (Company/LLP/Firm) and must be into existence from last seven years in the country.
- (iii) The bidder must have a minimum of 05 years of experience in supply, installation, testing, commissioning and maintenance of IP-based CCTV surveillance systems/security system integration/ IT or ITes related projects/ ICT Networking Solutions.
- (iv) The bidder must have successfully completed at least **three (03)** similar projects for government institutions (central or state) / Autonomous Bodies / Public Sector Undertakings (PSUs) / Large private organizations in the last 05 years and each such project must include installation of Minimum 50 IP cameras OR Multi-location CCTV setup with centralized monitoring. Documentary proof of work order / purchase order / satisfactory report / relevant experience certificate / proof of payment with invoice must be submitted as part of the bid submission.
- (v) The bidder must have achieved an annual turnover of not less than INR 50 Lakh in each of the last three consecutive financial years. Copy of certified CA certificate for the last three (03) financial year's turnover with UDIN must be submitted as part of the bid submission.
- (vi) The bidder must have a valid GST registration number and Permanent Account Number (PAN). Copies of these certificates must be submitted as part of the bid submission.
- (vii) **The bidder must possess a valid ISO 9001:2015, ISO/IEC 27001 certification for Quality Management Systems.** This certification should be issued by a recognized and accredited certification body and must be valid as of the date of bid submission. The certification should pertain to the scope of services or products relevant to this tender. Copy of the valid ISO 9001:2015 and ISO/IEC 27001 certificate must be submitted as part of the bid submission.
- (viii) Bidder must give an undertaking on their letterhead that his/their firm has not been debarred/blacklisted by CMSS, Ministry of Health and Family Welfare, Govt. of India and Dept. of Expenditure, Govt. of India in accordance with Department of Expenditure, Ministry of Finance, GOI vide OM No: F.1/20/2018/PPD dtd. 02.11.2021 in last 2 years. Should neither be convicted by any court of law nor be blacklisted/ debarred on financial/administrative/techno-legal ground by any appropriate authority. A self-declaration regarding this should be submitted in letter head of the company in format prescribed at **ANNEXURE-V**.
- (ix) The bidder must have a qualified technical team and an established support presence in at least three (03) different states or regions across India. A self-declaration (on company letter head) as per **ANNEXURE-II** must be submitted as part of the bid submission. Whereas it is mandatory to have an office in Delhi NCR of both OEM & Bidder (As applicable)

(x) OEM Technical Qualification Criteria

1. OEM of CCTV should be ISO 9001, ISO 14001, ISO 27001, ISO 45001 Certified and Registered in India since last 10 years as on day of bidding with manufacturing in India since last 7 years.
2. The CCTV OEM and product should not be from a country which shares a land border with India in compliance of the General Financial Rule 144 (GFR Rule No. 144) and CCTV OEM should be listed in Top 20 Security Company of Security. No Chinese origin products are allowed to participate.
3. All the CCTV Components (Camera, VMS, NVR) should be from same OEM for seamless integration and ease of operation. The Camera OEM should be an affiliated / accredited Industry Training Partner of Concerned Sector Skill Council of NSDC in the field of electronic security / CCTV/ Video Surveillance for a period of minimum two years.

4. The Bidder shall submit a copy of documentary evidence of certificate of affiliation / MoU / relevant supporting document issued by the council in the name of OEM. The certificate may be verified with the relevant issuing authority.
5. The above qualification criteria for OEM and its products are mandatory and related supporting documents is to be submitted irrespective of the bid quoted by either OEM or Authorized Representative.

(xi) STQC Compliance Requirements: -

In accordance with the Ministry of Electronics and Information Technology (MeitY), IPHW Division notification published in the Gazette of India (Extraordinary, Part II, Section 3, Sub-section (ii), Notification No. 1062 dated 6-7 March 2024), the following compliance conditions shall apply:

- a. The Bidder shall ensure that the OEM of each offered CCTV component/system has applied for **Security Audit/Testing** with the **Standardization Testing and Quality Certification (STQC)** Directorate or any other agency authorized by MeitY.
- b. The Bidder shall submit:
 - i. Acknowledgment/receipt of the application submitted to STQC, clearly specifying the **exact make and model** of each offered product.
 - ii. A duly signed **Self-Declaration** (as per **Annexure-VII**) confirming compliance with all STQC requirements.
- c. Both documents mentioned above must be submitted on or before the last date for bid submission.
- d. The Bidder must submit the valid STQC Certification (or certification from a MeitY-nominated agency) prior to delivery of the respective products.
- e. If any product, Fails STQC testing OR Certification is delayed beyond project timelines, the Bidder shall replace the product at no additional cost with an alternative product of equal or superior specifications that already possesses a valid STQC/MeitY-approved security certification.
- f. If STQC certification for any component is not submitted:
 - i. Payment for those specific components shall be **withheld** until submission of valid certification.
 - ii. Remaining admissible payment for other items under the same bill shall be released.
- g. The Bidder must furnish valid STQC certifications for all applicable items **before Project Go-Live**. Failure to do so shall result in withholding of payments, until certification is provided.

3.2. The bidder must submit the following documents for fulfilling the eligibility criteria: -

The bidders are requested to submit all documentary proof in technical bid related to Para 3.1 of Eligibility Criteria and as summarized below: -

- i. Documentary Proof of work order/purchase order/satisfactory report/relevant experience certificate/ proof of payment with invoice.
- ii. Copy of certified CA certificate for the last three (03) financial year's turnover with UDIN must be submitted.
- iii. Copy of GST registration and PAN card.
- iv. Company's registration certificate.
- v. Declaration of non-blacklisted as per **ANNEXURE-V**.
- vi. Technical specification compliance statement on the letter head of OEM in the format **Annexure- III**.

- vii. The Bidder must submit the valid STQC Certification (or certification from a MeitY-nominated agency) prior to delivery of the respective products.
- viii. OEM technical qualification criteria as per clause 3.1 (x) of bid document.
- ix. Detail of office of OEM & Bidder in Delhi and three other states.
- x. Certificates for Quality Management like ISO 9001:2015, ISO/IEC 27001 of the bidder.

4. EARNEST MONEY/PERFORMANCE SECURITY

- 4.1.** Each Bidder should deposit **Rs.1,00,000/-** (Rupees One Lakh only) as Earnest money Deposit (EMD) in the form of **NEFT/RTGS/Demand Draft (DD) drawn in favor of Central Medical Services Society**, Payable at New Delhi.

The account details of CMSS for submission of EMD are as follows:

| | | |
|-------------------------|----------|--|
| Beneficiary Name | : | CENTRAL MEDICAL SERVICES SOCIETY |
| A/C No. | : | 50100729160644 |
| Bank Name | : | HDFC Bank |
| IFSC Code | : | HDFC0000503 |
| Branch | : | SAFDARJUNG ENCLAVE-DEER PARK, New Delhi |

- 4.1.1.** *If any bidder chooses to submit the Earnest Money Deposit (EMD) in the form of a Demand Draft (DD), the original DD must be submitted at CMSS (HQ), New Delhi, on or before the last date and time specified for bid submission.*
- 4.1.2.** The EMD of Rs.1,00,000/- (Rupees One Lakh only) furnished by all unsuccessful bidders will be returned as early as possible.
- 4.1.3.** For the successful bidder, the EMD of Rs.1,00,000/- (Rupees One Lakh only) will be returned after submission of Performance Security Deposit and execution of contract agreement.
- 4.1.4.** **The bidder's bid without the submission of above Earnest Money Deposit (EMD), shall be treated as non-responsive and will be summarily rejected by CMSS.**
- 4.1.5.** The CMSS will not pay any interest on bid security amount.

4.2. EXEMPTION FROM PAYMENT OF EARNEST MONEY DEPOSIT TO MSME (MICRO & SMALL ENTERPRISES)

Vide Gazette no. CG-DL-E-26062020-220191 dtd. 26.06.2020, Ministry of MSME have revised criteria for classifying the enterprises as Micro, small and Medium enterprises with effect from 1st July 2020 therefore following firms will be exempted from submission of EMD.

- a)** Micro and Small Enterprises as per classification given in MSME Notification dtd. 26.06.2020 registered under "Udyam Registration" w.e.f 01.07.2020 will be granted exemption from payment of Earnest Money Deposit. Udyam Registration Certificate has to be produced in support of above.
- b)** Vide notification no. O.M No. 2/1(5)/2019 - P&G/Policy (pt.IV) dtd. 06.08.2020, Clarification on existing Entrepreneurs Memorandum (EM) Part-III Udyog Aadhaar Memorandum (UAM) I New Udyam Registration-regarding will also be apply.

- c) As applicable, bidder must mandatorily submit the “Bid Security Declaration Certificate” as per **Annexure-VI** in the original to CMSS HQ New Delhi (with sign and stamp) on or before the last date of submission of bid.
- d) **The bidder's bid without EMD or “Bid Security Declaration” (As applicable), will not be considered.**

4.3. SUBMISSION OF PERFORMANCE SECURITY

- 4.3.1.** Successful Bidder should submit **Rs.5,00,000/- (Rupees Five Lakh only)** as Performance Security in the form of **NEFT/RTGS/Demand Draft (DD) drawn in favor of Central Medical Services Society**, Payable at New Delhi, within the 15 days from the date of intimation for award of contract/Purchase Order/Letter of Award of Contract.
- 4.3.2.** For the successful bidder, who submits the “Bid Security Declaration Certificate”, the bidder should submit the performance security of Rs.5,00,000/- (Rupees Five Lakh only) as mentioned in para 4.3.1.
- 4.3.3.** The performance security amount of Rs. 5,00,000/- (Rupees Five Lakh only) shall be refunded to the successful bidder within sixty (60) days after the successful completion of the warranty period.
- 4.3.4.** The CMSS will not pay any interest on performance security amount.

5. TECHNICAL SPECIFICATIONS

The CCTV surveillance system to be supplied, installed and commissioned under this tender shall adhere to the following minimum technical specifications. All equipment must be from reputed OEMs, compliant with international standards and suitable for continuous 24×7 operation in warehouse environments.

- 5.1.** Bidders must ensure that the installed devices and software shall be fully compatible with equipment from any standard brand or model. The system must support open standards and allow seamless integration, expansion, or replacement of components without dependence on proprietary hardware or software.
- 5.2.** All equipment must comply with BIS/IEC/ISO standards.
- 5.3.** All installation and electrical work must follow national safety codes.
- 5.4. FIXED DOME CAMERAS (INDOOR)**
- **Resolution:** Minimum 4MP (2688 × 1520) or higher
 - **Image Sensor:** Minimum 1/2.7” CMOS sensor applying progressive scan technology to record more fluid footage and avoid distortion created by moving objects.
 - **Smart Detection Technology** – Advanced human detection, sound detection, motion tracking, and instant push alerts ensure accurate monitoring.
 - **Lens:** 2.8mm or 4mm fixed lens (as per site requirement)
 - **Wide Dynamic Range (WDR):** True 120 dB or superior
 - **IR Range:** Minimum 20–30 meters
 - **Day/Night Mode:** Auto ICR (Infrared Cut Filter Removal)
 - **Video Compression:** H.265+/H.265/H.264
 - **Frame Rate:** Minimum 25/30 fps @ 4MP
 - **Audio:** Optional built-in microphone
 - **Protection:** IK10 vandal-proof (preferred)

- **Power:** PoE (IEEE 802.3af)
- **ONVIF Compliance:** Required
- **Certifications:** Camera should be STQC Certified and BIS with ER

5.5. **BULLET CAMERAS (OUTDOOR/PERIMETER)**

- **Resolution & frame rate:** Minimum 4 MP (2560 ×1440) @ 25/30 fps
- **Smart Detection Technology** – Advanced human detection, sound detection, motion tracking, and instant push alerts ensure accurate monitoring.
- **Image Sensor:** Minimum 1/2.7" CMOS sensor applying progressive scan technology to record more fluid footage and avoid distortion created by moving objects.
- **Lens:** Varifocal 2.8–12mm (preferred) / fixed (based on site)
- **Angle of View:** 3.6mm: H: 83.0°, V: 42.0°, D: 100.0°
- **Minimum Illumination:** 0.008Lux@ F1.4, AGC ON, 0 lux with IR or better
- **IR Range:** Minimum 50–60 meters for perimeter coverage
- **Signal System:** PAL/NTSC
- **WDR:** True 120 dB
- **Day & Night Mode:** High Performance Mechanical IR cut filter with auto switch, IR Source-Inbuilt Smart IR LED's with effective distance upto 50 Mtrs integrated IR and Warm Light Range of 30 Mtrs.
- **Ingress Protection:** IP66/IP67 certified
- **Housing:** Metal weatherproof body
- **Audio Support:** It should have 1x Built-In Mic and 1/1 Audio In/ Out Port with G.711a/ G.711Mu/ AAC/ G.726 audio compression.
- **Operating Temperature:** -20°C to 60°C, humidity 95% (max) (non-condensing)
- **Power:** PoE (802.3af/at)
- **Compression:** H.265+, H.265
- **ONVIF Profile S/G/T compliance**
- **Certifications:** Camera should be STQC Certified and BIS with ER

5.6. **8 Port Gigabit PoE Switch**

- 8 Port Giga PoE Switch with 2 Uplink Port, PoE (1~8) : 10/100/1000Mbps PoE ports (RJ45), with 120W PoE Power Budget, 2x 10/100/1000Mbps uplink port (RJ45),
- Networking standard: IEEE 802.3i 10BASE-T/IEEE 802.3u 100BASE-TX, IEEE 802.3ab 1000BASE-T, IEEE 802.3x Flow Control, IEEE 802.3af/at/bt Power over Ethernet.
- Packet Forwarding Rate: 1.488Mpps/port,
- Switch Capacity: 20Gbps Full duplex,
- Air discharge: 8KV;
- Contact discharge: 6KV, Watchdog, VLAN support,
- Transmission distance: 0-100m/1000Mbps or Port 7-8 Max. 250m/10Mbps via Cat.5e or more under Extend mode, 2K MAC Address List,
- AC 180~240V,
- Operating Temperature -10°C ~50°C.
- Certifications: CE, FCC & RoHS

5.7. **8/16 Channel NETWORK VIDEO RECORDER (NVR) SPECIFICATIONS**

- NVRs shall be provided for each warehouse as per camera count and storage requirement.
- Note: Recording in HDD must be made only when there is some motion detected to ensure optimized utilization of storage hard disk drive.**

| | | |
|----|------------------|--|
| 1 | Processor | Industrial-grade embedded processor |
| 2 | Operating System | Embedded LINUX |
| 3 | User Interface | GUI |
| 4 | Video Output | 1 × VGA output, 1 × HDMI output, supports simultaneous video sources output for VGA and HDMI |
| 5 | Channel | 8/16 Channel |
| 6 | Video Loss | Supports |
| 7 | Smart Phone | iPhone, iPad, Android Phone |
| 8 | Alarm Input | 4 Channels |
| 9 | Hard Disk | 2 SATA ports. Each disk can contain up to 20 TB |
| 10 | Recording Mode | Manual record; alarm recording; SMD recording; smart recording |
| 11 | Search Mode | Time /Date, MD and Exact Search (accurate to second) |
| 12 | Backup Mode | USB Device/Network |
| 13 | Playback | Play/pause/stop/slow/quick/backward/by frame Full screen, backup (video clip/file), partial zoom in, and audio on/off |
| 14 | Ethernet | 1 × RJ-45, 10/100 Mbps self-adaptive Ethernet port |
| 15 | Interface Ports | 2 USB Ports (1 Rear USB 2.0 , 1 Front USB 2.0) |
| 16 | Protocols | HTTP; HTTPS; TCP/IP; IPv4; IPv6; UDP; NTP; DHCP; DNS; SMTP; UPnP; IP Filter; FTP; DDNS; SNMP; Alarm Server; P2P; Auto Registration; IP Search (Supports IP camera, DVR, NVS, etc.) |
| 17 | Power Supply | DC12V, 1.5A |
| 18 | Working Temp | -20 °C to +50 °C (-4 °F to +140 °F) |
| 19 | Certifications | BIS, CE, FCC, RoHS. |

5.8. **32 Inch LED Display**

| | |
|-------------------------|------------------------------|
| Diagonal Size | 32 |
| Panel Type | Edge LED BLU |
| Resolution | FHD (1920 x 1080) |
| Panel Technology | VA |
| Brightness | 400nit |
| Contrast Ratio (Native) | 4000:1 |
| Viewing Angle(H/V) | 178:178 |
| Response Time | 8ms |
| Display Colors | 1.07 billion |
| Color Gamut | 72% |
| Dynamic C/R | MEGA |
| Audio | Built in Speaker (10W + 10W) |
| INPUT Type | DVI-D, HDMI 2.0 X 2, |
| | USB 2.0 x 1, Audio Input X 1 |
| OUTPUT Type | Stereo Mini Jack, |
| Duty Cycle | 24 x 7 |

| | |
|------------------------------|--|
| Special features | Anti-Glare/ Haze 2%, Temperature Sensor, Pivot Display, IP5x Rating, Wireless Mirroring, 8GB internal memory |
| Logo | Should have Customized Logo when no signal is active |
| File support | Direct viewing of PPT, Word, PDF, Images and video from pen drive |
| Remote Controlling of device | Laptop / Desktop Should be controlled remotely by external Keyboard and mouse through display |
| EXTERNAL CONTROL | RS232C(in) thru stereo jack, RJ45 |
| Standby Mode Power | less than 0.5W |
| VESA Mount | 200*200mm |
| Operating System | Reputed OS |
| Operating Temperature | 0°C~ 40°C |
| Humidity | 10~80% |
| Safety | CE, FCC, UL, BIS |

5.9. **Wall Mount 4U Rack**

- Wall mount 4U 400D With Front Glass Door Lock & Key; toughened glass; cantilever Tray (220 mm width) 1 pc, PDU 5 amp (6 sockets) (550MM x 400MM)

5.10. **Wall Mount 2U Rack**

- Wall Mount Rack 2U Size; with acrylic fibre glass door; lock n key & PDU (3 sockets) (450MM x 350MM)

5.11. **CMS (CENTRALIZED MONITORING SOFTWARE)**

- Multi-site monitoring dashboard.
- Real-time alerts and status logs.
- Playback and export functionality.
- Role-based access and user log management.
- The devices and software shall be fully compatible with equipment from any standard brand or model without dependence on proprietary hardware or software.

5.12. **STORAGE REQUIREMENTS**

- **At Warehouses:** Minimum *15 days* retention capacity
- **At CMSS HQ:** Minimum *30 days* retention capacity
- **HDD Type:** Surveillance-grade SATA/Enterprise drives
- **Recording Mode:** Continuous (24×7) also with motion-based detection and recording.
- **Storage Calculations:** Based on 4MP recording @ H.265 compression

5.13. **NETWORK SWITCHES**

- **Type:** Managed Layer-2/Layer-3 switches
- **PoE Standard:** IEEE 802.3af/802.3at
- **Minimum Power Budget:** Adequate to support all connected cameras
- **Uplink Ports:** Minimum 2× Gi

5.14. WARRANTY AND SUPPORT

5.14.1. Successful bidder must provide the on-site corrective support within 24–48 hours of fault reporting either by CMSS warehouse or CMSS HQ New Delhi. Successful bidder must provide:

- i. Preventive maintenance at least once every quarter.
- ii. On-site corrective support within 24–48 hours of fault reporting.
- iii. The bidder shall provide Minimum **three (03) year** comprehensive onsite warranty for all equipment at each warehouse and CMSS HQ from Go-Live date:
 - CCTV cameras
 - NVRs
 - Network switches, PoE
 - LED Displays
 - Central monitoring components
 - Hard disks
 - Racks, cabling and accessories

5.14.2. The comprehensive warranty shall include:

- i. Free replacement of defective components
- ii. Free repair of equipment failures
- iii. Onsite support at all warehouses and HQ
- iv. Firmware upgrades and security patches
- v. Rectification of network integration issues
- vi. Calibration and re-alignment of cameras, if required

5.15. Annual Maintenance Contract (AMC)

CMSS desires to have separately annual maintenance charges for a period of 3 years after the expiry of free & comprehensive warranty period of 03 years, clearly indicating year wise comprehensive maintenance charges, which shall be added to the bid price at a discount rate of 8% per annum. Bids without this charge will be considered as non-responsive.

5.15.1. AMC Duration:

- After completion of the 3-year warranty, the bidder shall provide **AMC for a period of 3 years**.
- AMC shall be carried out **onsite**, covering labour and services cost. The spare part list along with tentative cost to be provided along with the technical bid.
- The cost of spare parts will be finalized between TIA and finalized bidder after award of work. The rates quoted will not be binding on TIA and they may negotiate and finalize the cost.
- Bidder are advised to quote best competitive rates for spare parts.

5.15.2. The AMC shall include the following scope:

- Preventive maintenance (every 3 months for warehouses; monthly for HQ)
- Corrective maintenance as per SLA
- Replacement of CCTV equipment, switches and accessories
- Software updates and VMS patches
- Health check of recording systems and storage
- Checking power supply quality, UPS load and earthing
- AMC support shall cover both warehouse sites and central HQ.

5.15.3. AMC Cost (Post Warranty Period of 03 years):

- AMC cost must be quoted separately in the financial bid (as per Annexure – XII) with consideration of discount rate of 8% per annum for calculation at NPV.
- The per year AMC cost shall remain fixed for the AMC contract duration of three year as quoted by the L1 bidder.
- AMC charges will be applicable post warranty period of 03 years.
- No escalation will be allowed on the AMC charges.

5.16. **OEM Authorization Requirements**

To ensure product authenticity and support, the bidder must submit a valid **OEM Authorization Letter (OAL)** as per **ANNEXURE - IX** from the Original Equipment Manufacturer of:

- Cameras
- NVRs
- Network switches
- VMS/CMS software
- Any other relevant item.

6. **PROJECT TIMELINE**

- The selected bidder shall complete the entire project including supply, installation, testing, commissioning, integration with the centralized monitoring system and training within 60 days from issuance of work order /LoA.

7. **PAYMENT TERMS**

7.1. Payments of 100% amount will be released to the successful bidder only after the successful completion of work order for Supply, Installation, Testing, and successful Commissioning of the CCTV surveillance system across 18 warehouses with the establishment of a centralized monitoring facility at CMSS Headquarters, New Delhi, to the satisfaction of CMSS.

7.2. The bidder needs to be obtained & submit the duly filled, signed & stamped Installation and commissioning certificate as per **ANNEXURE – XIII** issued by Warehouse Managers of respective warehouses, clearly mentioning the quantities utilized at their warehouse.

7.3. The quantity indicated in the BoQ are for estimation and is indicative. The actual quantity of items may vary at the time of installation and bill to be generated on actual utilization at each warehouse. The bill to be generated in accordance to the actual items installed at warehouse duly certified by the Warehouse In-charge.

7.4. No advance payment shall be allowed/made under any circumstances.

7.5. Payment for AMC will be applied only after completion of warranty period of 03 years:

- i. AMC charges shall be paid **yearly after submission of original invoice at the end of each AMC year to the CMSS HQ New Delhi.**
- ii. AMC payment is subject to:
 - a. Submission of Invoice.
 - b. Submission of Preventive Maintenance reports for each quarter.
 - c. SLA compliance reports.
 - d. Zero pending complaints.
 - e. Recommendation of respective Warehouse In charge.

iii. Penalties (if any) shall be deducted from the yearly payable AMC amount.

7.6. Statutory deductions (TDS, GST-TDS, etc.) will be applied as per Government norms.

7.7. Payments will be made only through electronic/bank transfer (NEFT/RTGS).

8. **GENERAL TERMS & CONDITIONS**

- a) Bidders must note that subcontracting is **not allowed**, except for civil/electrical minor works, with prior CMSS approval.
- b) The selected bidder shall sign a formal contract agreement with CMSS within **15 days** of issuing the Letter of Award (LoA) soon after submission of performance security.
- c) CMSS reserves the right to inspect equipment at the bidder's premises, warehouse, or installation sites.
- d) CMSS may perform third-party testing, if necessary.

9. **DISPUTE SETTLEMENT**

- a. If any dispute arise out of the contract with regard to the interpretation, meaning and breach of the terms of the contract, the matter shall be referred by the Parties to the DG & CEO, CENTRAL MEDICAL SERVICES SOCIETY, New Delhi, who will appoint his senior most deputy or the Head of the Department as the Sole Arbitrator of the dispute who will not be related to this contract and dispute should dissolve in accordance with the Provision of the Arbitration Act 1996 and whose decision shall be final.
- b. Maybe all legal proceedings, if necessary, arise to institute by any of the parties (Society or Contractor) ought to have to be lodged in courts situated at New Delhi not elsewhere.
- c. **CMSS may terminate the contract in cases of:**
 - Non-performance
 - Repeated SLA violations
 - Insolvency/bankruptcy of bidder
 - Fraud or misrepresentation
 - Violation of tender terms

10. **CONTACT INFORMATION**

- Interested bidders may obtain any clarification regarding tender documents at the office of the *General Manager (Logistics & Supply Chain), Central Medical Services Society, 2ndFloor, VishwaYuvak Kendra, Pt. Uma Shankar DikshitMarg, Teen Murti Road, Opp. Police Station, Chanakyapuri, New Delhi -110021 (India), Phone: 011-21410905/6, Fax: 011-21410849, Email Id – vijaydhinra@cmss.gov.in , rohitgupta@cmss.gov.in*

11. **BILL OF QUANTITIES (BOQ)**

- The following Bill of Quantities represents the estimated **minimum requirement** for installation of an IP-based CCTV Surveillance System across **18 CMSS Warehouses and Central Monitoring Hub at CMSS HQ, New Delhi.**
- All bidders shall quote **unit price, total price, GST and grand total** as per this BOQ.

A. Warehouse & Central Level BOQ:

| S.No | Particulars | CMSS HQ New Delhi | AGARTALA | AHMEDABAD | BANGALORE | BHOPAL | BHUBANESWAR | CHENNAI | DELHI | GUWAHATI | HYDERABAD | JAIPUR | KOLKATA | LUCKNOW | MUMBAI | PATNA | RAIPUR | RANCHI | TRIVANDRUM | ZIRAKPUR |
|------|--|-------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| 1 | Storage Device Hybrid SAN with 30 Days Recording | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | 4 MP Fix Bullet Camera with minimum 50M IR | 0 | 6 | 7 | 5 | 10 | 6 | 9 | 6 | 5 | 6 | 10 | 6 | 9 | 10 | 7 | 7 | 5 | 8 | 8 |
| 3 | 4 MP Fix Dome Camera with minimum 30M IR | 0 | 4 | 5 | 4 | 4 | 5 | 5 | 8 | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 5 |
| 4 | 8/16 CH NVR with 15 Days Recording | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| 5 | CAT -6/OFC Cable 305 mtr Roll | 0 | 2 | 2 | 2 | 3 | 2 | 2 | 3 | 2 | 2 | 3 | 2 | 4 | 4 | 2 | 2 | 2 | 2 | 4 |
| 6 | 16 port PoE Switch with 2 SFP Uplink port | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| 7 | Un armored Power Cable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable |
| 8 | PVC Conduit | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable |
| 9 | HDPE Pipe | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable | As applicable |

| | | | | | | | | | | | | | | | | | | | | |
|----|------------------------------------|---------------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|-----------------------|
| | | | c a b l e | c a b l e | c a b l e | c a b l e | c a b l e | i c a b l e | c a b l e | c a b l e | c a b l e | c a b l e | c a b l e | c a b l e | c a b l e | i c a b l e | i c a b l e | i c a b l e | c a b l e | c a b l e |
| 10 | 32" LCD monitor (Reputed Brand) | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| 11 | Server Hardware for Control Client | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 12 | Installation & Commissioning | As applicable | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | |
| 13 | Mounting Accessories | As applicable | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | A s a p p l i c a b l e | |

B. Summary BOQ (Warehouse-wise & Central Consolidated Table) Indicative:

| S.No | Particulars | Total Qty | Qty | Unit Rate | Amount |
|------|--|-----------|-----|-----------|--------|
| 1 | Storage Device Hybrid SAN with 30 Days Recording | 1 | | | |
| 2 | 4 MP Fix Bullet Camera with minimum 50M IR | 130 | | | |
| 3 | 4 MP Fix Dome Camera with minimum 30M IR | 86 | | | |
| 4 | 8/16 CH NVR with 15 Days Recording | 18 | | | |
| 5 | CAT -6/OFC Cable 305 mtr Roll | 45 | | | |

| | | | | | |
|----|---|----------------|--|--|--|
| 6 | 16 port PoE Switch with 2 SFP Uplink port | 18 | | | |
| 7 | Unarmoured Power Cable | Per Unit | | | |
| 8 | PVC Conduit | Per Unit | | | |
| 9 | HDPE Pipe | Per Unit/Meter | | | |
| 10 | 32" LCD monitor (Reputed Brand) | 18 | | | |
| 11 | Server Hardware for Control Client (30 Days Recording Backup) | 1 | | | |
| 12 | Installation, Integration & Commissioning | As applicable | | | |
| 13 | Mounting Accessories | As applicable | | | |

C. Note to Bidders

1. All quantities listed above are **indicative and may increase or decrease by 50%**.
2. Bidders may conduct warehouse wise **site survey** before submission of their bid, with the prior approval from CMSS HQ.
3. The prices quoted shall remain firm and valid for the entire contract duration, including the warranty & AMC period.
4. Bidders should include **all required items that are required for installation & commissioning of CCTV camera surveillance system at all locations**, even if not explicitly listed.
5. BOQ rates must include **material, labour, transportation, testing, warranty and all taxes**.
6. No additional items will be accepted as "extra" after award of contract.
7. Bidder at its discretion may provide rate list of spare parts that will be applicable during the AMC period over and above the items listed in BOQ.
8. All applicable taxes and duties shall be indicated and included in the bid price.

TENDER SUBMISSION LETTER (COVERING LETTER)

(To be submitted on the Company's Letterhead)

Date: __/__/20__

To,
The General Manager (LSC)
Central Medical Services Society (CMSS)
New Delhi - 110021

Subject: Submission of Bid for "Tender for Supply, Installation, Testing, Commissioning and Maintenance of IP-Based CCTV Surveillance System at CMSS 18 Warehouses across India, with provision of Centralized Monitoring at CMSS Headquarters, New Delhi".

Sir/Madam,

With reference to the above-mentioned tender, we, **[Name of Bidder/Company]**, hereby submit our bid for the "Tender for Supply, Installation, Testing, Commissioning and Maintenance of IP-Based CCTV Surveillance System at CMSS 18 Warehouses across India, with provision of Centralized Monitoring at CMSS Headquarters, New Delhi", in accordance with the terms and conditions, technical specifications and requirements specified in the tender document.

We have thoroughly examined the tender document and confirm the following:

1. **We hereby agree to abide by all terms, conditions and specifications** laid down in the tender document and provide all required services, materials, manpower and support as per CMSS requirements.
2. Our bid is **complete** and all forms, annexures, certificates and supporting documents have been duly enclosed.
3. **We certify that the information provided in this bid is true and correct** to the best of our knowledge and belief.
4. The bid shall remain valid for a period of **180 days** from the date of opening of the Technical Bid.
5. We undertake to execute the work as per the timelines, quality standards and performance specifications stipulated in the tender.
6. We confirm that our company/firm is **not blacklisted** by any Government entity, PSU, or private organization in India or abroad.
7. We hereby authorize **[Name & Designation of Authorized Signatory]** to sign, negotiate, communicate and execute all documents related to this tender on our behalf.
8. We further undertake that if our bid is accepted, we shall **submit Performance Security/Bank Guarantee** as required and execute the Agreement within the stipulated period.
9. We agree that if **any deviation** found in the submitted documents or any false information may result in rejection of our bid and forfeiture of our EMD (if applicable).

We look forward to the opportunity of working with CMSS and assure you of our best services at all times.

Thank you.

Yours faithfully,

For **[Bidder/Company Name]**
(Signature of Authorized Signatory)

Company Seal/Stamp

Name: _____

Designation: _____

Mobile: _____

Email: _____

DETAILS OF BIDDER*(To be submitted on Company's Letterhead)***[NOTE: Proof for the below mentioned details is required to be submitted by the bidder]**

| S. No. | Particulars | To be fill by bidder (All fields mandatory) |
|---------------|---|--|
| 1. | Name of the Bidder's firm/company | |
| 2. | Registered Office Address | |
| 3. | Corporate Office / Correspondence Address (if different) | |
| 4. | Year of Establishment of the firm/company | |
| 5. | Type of Entity (Proprietorship/Partnership/LLP/Private Ltd./Public Ltd.) | |
| 6. | Name of authorized representative with office address (<i>Regd. office</i>) with Tel/Fax No. and E-mail address | |
| 7. | Name of authorized representative with office address (<i>Local area</i>) with Tel/Fax No. and E-mail address | |
| 8. | PAN No. (<i>Please enclose self-attested Photo Copy</i>) | |
| 9. | GST Registration No. (<i>Please enclose self-attested Photo Copy</i>) | |
| 10. | Name of Banker with Bank A/C details (such as Bank Name, Account Number, IFSC Code, etc.) | |
| 11. | Details of offices of Bidder and its OEM in Delhi and 03 other states of India. | |

***The bidder must submit documentary proof for the above, with all documents duly self-attested.**

TECHNICAL COMPLIANCE SHEET
(On OEM Letter Head and duly signed by authorized person)

| S. No. | Item Description | Specifications | Compliance (Yes/ No) | Remarks (If Any) |
|---|-----------------------------|-----------------------|---------------------------------|-------------------------|
| 1 | | | | |
| 2 | | | | |
| <i>Add required rows (as applicable).</i> | | | | |

Note: Compliance sheet to be duly filled by bidder for each items establishing compliance to every specification of each component.

CERTIFICATE FOR WORK EXPERIENCE / PAST PERFORMANCE*(To be submitted on Company's Letterhead)***1. Summary of Similar Projects Executed (in Last 5 Years) by our company are: -**

Provide details of executed CCTV/Security Surveillance projects.

| Sl. No. | Client Name | Project Description | Value (IN RS.) | Duration | Completion Year | Work Order Attached (YES/NO) | Completion Certificate Attached |
|----------------|--------------------|----------------------------|-----------------------|-----------------|------------------------|-------------------------------------|--|
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |

I/We certify that the above information is true, complete and supported by enclosed documentary evidence. We understand that non-submission or misrepresentation of records may lead to rejection of our bid.

Authorized Signatory: _____**Name:** _____**Designation:** _____**Company Name:** _____**Address:** _____**Company Seal:** _____

[DECLARATION FOR NON-BLACKLISTED]
(On the Company Letter head)

To
The General Manager
Logistics & Supply Chain,
Central Medical Services Society,
New Delhi (India).

I/We_____do hereby undertake that I/We have clearly understood the terms and conditions of the tender, that I/We will abide by these terms and conditions mentioned in the tender notice, any breach and /or violation of any of the terms and conditions and/or in case of my work being found satisfactory at any time during the period of contract, my contract shall be liable to be terminated without assigning any reason thereof, and that in such case, the amount of performance security shall stand forfeited to the Government and also will be liable to make good all extra cost borne by the CMSS forgetting the job done by other person and /or any loss or damages that may because to the CMSS to the unsatisfactory/failure to work on my part.

I/We solemnly declare that we (including our affiliates or subsidiaries or constituents):

1. Do not stand declared ineligible/ blacklisted/ banned/ debarred by the Central Medical Services Society or Ministry of Health and Family Welfare, Government of India from participation in its Tender Processes as a whole or for the product offered; and/ or
2. Are not convicted or stand declared ineligible/ suspended/blacklisted/ banned/ debarred by appropriate agencies of Government of India from participation in Tender Processes of all of its entities, for offences mentioned in Tender Document in this regard. We have neither changed our name nor created a new "Allied Firm", consequent to the above disqualifications.

Signature of the tenderer/bidder:
With seal

NOTE: - To be submitted in original on letter head of the bidder, properly signed and stamped.

[BID SECURITY DECLARATION]
NOTARISED UNDERTAKING
(In 100- Rupees Stamp Paper)

Date:.....

To,
The General Manager
Logistics & Supply Chain,
Central Medical Services Society,
New Delhi (India).

Ref: Tender Document No. LSC/TEND/CCTV/4/2025-LSC-CMSS & GEM Bid no. GEM/2026/B/7077514;
Tender Title: Tender for Supply, Installation, Testing, Commissioning and Maintenance of IP-Based CCTV Surveillance System at CMSS 18 Warehouses across India, with provision of Centralized Monitoring at CMSS Headquarters, New Delhi.

Sir/ Madam,

We, the undersigned, solemnly declare that:

We understand that according to the conditions of this Tender Document, for MSEs bidders, the bid must be supported by a Bid Securing Declaration In lieu of Bid Security.

We confirm that we are MSE and unconditionally accept the conditions of this Bid Securing Declaration. We understand that we shall stand automatically suspended from being eligible for bidding in any tender in Procuring Organizations for 2 years from the date of opening of this bid if we breach our obligation(s) under the tender conditions if we:

- 1) Withdraw/ amend/ impair/ derogate, in any respect, from our bid, within the bid validity; or
- 2) Being notified within the bid validity of the acceptance of our bid by the Procuring Entity:
 - a) Refused to or failed to produce the original documents for scrutiny or the required Performance Security within the stipulated time under the conditions of the Tender Document.
 - b) Fail or refuse to sign the contract.

We know that this bid-Securing Declaration shall expire if the contract is not awarded to us, upon:

- 1) Receipt by us of your notification:
 - a) Of cancellation of the entire tender process or rejection of all bids, or
 - b) Of the name of the successful bidder, or
- 2) Forty-five days after the expiration of the bid validity or any extension to it.

(Signature with date)

(Name and designation)

Duly authorized to sign bid for and on behalf of.....

[Name & address of Bidder and seal of company]

Dated on day of [Insert date of signing]

Place..... [Insert place of signing]

SELF-DECLARATION FOR COMPLIANCE WITH STQC REQUIREMENT

(To be submitted on Company's Letterhead)

To,
The General Manager
Logistics & Supply Chain,
Central Medical Services Society,
New Delhi (India).

Subject: Self-Declaration for STQC Compliance

Ref: Tender Document No. LSC/TEND/CCTV/4/2025-LSC-CMSS & GEM Bid no. GEM/2026/B/7077514;

Tender Title: Tender for Supply, Installation, Testing, Commissioning and Maintenance of IP-Based CCTV Surveillance System at CMSS 18 Warehouses across India, with provision of Centralized Monitoring at CMSS Headquarters, New Delhi

Sir/Madam,

In response to the above-mentioned tender, I/We hereby declare the following:

1. I/We confirm that the OEM(s) of the offered CCTV components/systems have applied for **Security Audit/Testing with STQC**, or an agency nominated by MeitY, in accordance with MeitY Notification No. 1062 dated 6–7 March 2024.
2. I/We have enclosed acknowledgment copy/copies of the application(s) submitted to STQC, clearly indicating the **make and model** of each product offered in our bid.
3. I/We undertake to submit valid STQC Certification(s) for all applicable products **before supply** of the respective items to CMSS.
4. I/We undertake that if in the rare event that any product:
 - o does not successfully clear certification, or
 - o certification is delayed beyond project timelines,
 - i. I/We shall supply a **replacement product of equal or superior specifications**, having an existing valid STQC/MeitY-approved certification, **at no additional cost** to CMSS.
 - ii. I/We accept that such delay shall be treated as delay attributable to us and subject to applicable terms and penalties.
5. I/We understand and agree that payment against any uncertified component may be **withheld** until submission of the required certification, including milestone payments As applicable.
6. I/We shall ensure that **all mandatory STQC certification(s)** are submitted before the **Project Go-Live** stage, failing which, subsequent milestone payments may be withheld.

I/We hereby certify that the above statements are true and correct to the best of our knowledge and belief.

Authorized Signatory: _____

Name: _____

Designation: _____

Company Name: _____

Address: _____

Company Seal: _____

SELF-DECLARATION FOR ANNUAL TURNOVER (LAST THREE FINANCIAL YEARS):

(To be submitted on Company's Letterhead)

To,
The General Manager
Logistics & Supply Chain,
Central Medical Services Society,
New Delhi (India).

Subject: Self-Declaration for Annual Turnover for the Last Three Financial Years.

Ref: Tender Document No. LSC/TEND/CCTV/4/2025-LSC-CMSS & GEM Bid no. GEM/2026/B/7077514;

Tender Title: Tender for Supply, Installation, Testing, Commissioning and Maintenance of IP-Based CCTV Surveillance System at CMSS 18 Warehouses across India, with provision of Centralized Monitoring at CMSS Headquarters, New Delhi

Sir/Madam,

I/We hereby declare that the **annual turnover** of our company/firm for the last three (3) financial years is as follows:

1. Details of Annual Turnover

| Financial Year | Annual Turnover (INR) | Enclosed CA Certificate (with UDIN) |
|----------------|-----------------------|-------------------------------------|
| FY – | ₹ _____ | _____ |
| FY – | ₹ _____ | _____ |
| FY – | ₹ _____ | _____ |

2. Declaration

1. I/We confirm that the above turnover details are true and correct and are based on the **audited financial statements**/CA-certified statements of the respective financial years.
2. I/We have enclosed the copy of certified CA certificate as mentioned above for the last three (03) financial year's turnover with UDIN.
3. I/We further declare that our company meets the **minimum turnover requirement** specified in the tender document.

Authorized Signatory

Authorized Signatory: _____

Name: _____

Designation: _____

Company Name: _____

Address: _____

Email ID: _____

Date: _____

Company Seal: _____

ANNEXURE – IX

MANUFACTURER AUTHORIZATION FORM (MAF)

(To be issued on OEM's official letterhead, duly signed and stamped)

Date: _____

To,

**The General Manager (LSC)
Central Medical Services Society (CMSS)
New Delhi**

Subject: Manufacturer Authorization Form (MAF) for Supply, Installation, Testing & Commissioning of CCTV Surveillance System

Sir/Madam,

We, the undersigned, being the **Original Equipment Manufacturer (OEM)** of the products specified below, hereby authorize:

Name of Bidder / System Integrator:

Address of Bidder:

to submit a bid, negotiate and conclude a contract with CMSS for the tender titled:

“Supply, Installation, Testing, Commissioning and Maintenance of IP-Based CCTV Surveillance System at CMSS 18 Warehouses across India, with provision of Centralized Monitoring at CMSS Headquarters, New Delhi.”

Tender Document No. LSC/TEND/CCTV/4/2025-LSC-CMSS & GEM Bid no. GEM/2026/B/7077514

This authorization applies to the following product categories:

1. **CCTV Cameras (Dome / Bullet / PTZ)**
2. **Network Video Recorder (NVR)**
3. **Video Management System (VMS)**
4. **Network Switches**

We confirm the following:

1. OEM Responsibility:

- a) We hereby confirm that the products quoted by the bidder are **genuine, brand new and manufactured by us**.
- b) The quoted products conform to the **specifications, standards and certifications** required in the tender.
- c) We ensure **minimum 3 years warranty** and technical support for the supplied products.
- d) We shall provide **timely replacement / repair** of defective components under warranty.

2. Support Commitment:

- a) We confirm that we shall provide **full technical, service and spare support** to the bidder for successful execution of the project.
- b) We authorize the bidder to act as our **official channel partner / dealer / system integrator** for this project.
- c) In the event the bidder is unable to provide support, we (the OEM) shall directly ensure support to CMSS for the warranty period.

3. We confirm that the quoted products meet the following requirements:

- ONVIF compliance (for cameras and NVR)
 - BIS certification (where applicable)
 - CE / FCC / RoHS certifications
 - All environmental and performance standards specified in the tender
4. We confirm that our company (OEM) is not blacklisted or debarred by any Government/PSU/Autonomous Body in India.
 5. This authorization is valid for the entire duration of the tender and contract execution period, including warranty support.

Authorized Signatory (OEM)

Name:
Designation:
Email:
Phone:
OEM Company Name:
OEM Address:
.....

Official Stamp & Seal of OEM

DECLARATION BY BIDDER ON "MAKE IN INDIA"

(To be submitted on Company's Letterhead)

To,

**The General Manager (LSC)
Central Medical Services Society (CMSS)
New Delhi**

Subject: Self-Declaration on Make In India.

Ref: Tender Document No. LSC/TEND/CCTV/4/2025-LSC-CMSS & GEM Bid no. GEM/2026/B/7077514;

Tender Title: Tender for Supply, Installation, Testing, Commissioning and Maintenance of IP-Based CCTV Surveillance System at CMSS 18 Warehouses across India, with provision of Centralized Monitoring at CMSS Headquarters, New Delhi

I, _____, S/o / D/o / W/o _____,
Resident of _____, do hereby solemnly affirm and declare as under:

1. Declaration of Local Content (Tick the Applicable Option)

☐ **Option A:**

That the *total value* of all products listed below, claimed as "**Class-I Local Supplier**", is **greater than 50%** of the overall equipment cost as quoted in the Financial Bid.

OR

☐ **Option B:**

That the *total value* of all products listed below, claimed as "**Class-I Local Supplier**" or "**Class-II Local Supplier**", is **between 20% and 50%** of the overall equipment cost as quoted in the Financial Bid.

2. Undertaking of Accuracy

I hereby declare that the information furnished below is true and correct to the best of my knowledge and belief.

I undertake to provide any supporting documents and allow inspection of relevant records by CMSS or any authority nominated by CMSS for verification of **Local Content (LC)**.

3. Responsibility for Local Content Verification

I affirm that the Local Content for all inputs used in the said Products/Services/Works has been duly verified by me, and I take full responsibility for the accuracy of the Local Content claims made herein.

4. Consequences of Misrepresentation

I understand that if the Local Content or any information provided in this declaration is found to be false or misleading, **CMSS reserves the right to blacklist my firm/entity for a period of two (2) years**, in addition to any other action deemed appropriate.

5. Product-wise Local Content Details

| Sr. No. | Name of OEM | Product | Make | Model | Local Content (%) | Category (Class-I / Class-II / Non-Local Supplier) | Certificate from Statutory Auditor / Cost Auditor Attached (Yes/No) |
|----------------------------------|-------------|---------|------|-------|-------------------|--|---|
| 1. | | | | | | | |
| 2. | | | | | | | |
| 3. | | | | | | | |
| <i>Add more rows as required</i> | | | | | | | |

3. Compliance Confirmation

1. I/We certify that the above information is true and correct as per the guidelines of the PPP-MII Order, 2017.
2. I/We understand that false declarations may result in rejection of the bid, blacklisting, or other actions as deemed appropriate by CMSS or the Government of India.
3. I/We undertake to provide all supporting documents such as **local content calculation, bills of material, manufacturing details, CA certificates**, etc., whenever requested by CMSS.
4. I/We confirm that the local content has been calculated as per the formula and guidelines specified in the PPP-MII Order and its amendments.

Authorized Signatory

Authorized Signatory: _____

Name: _____

Designation: _____

Company Name: _____

Address: _____

Email ID: _____

Company Seal: _____

LAND BORDER SHARING DECLARATION

(To be submitted on the Company's Letterhead)

To,

The General Manager (LSC)
Central Medical Services Society (CMSS)
New Delhi

Subject: Declaration in Compliance with Rule 144 (xi) of GFR, 2017 – Land Border Sharing Restrictions.

Ref: Tender Document No. LSC/TEND/CCTV/4/2025-LSC-CMSS & GEM Bid no. GEM/2026/B/7077514;

Tender Title: Tender for Supply, Installation, Testing, Commissioning and Maintenance of IP-Based CCTV Surveillance System at CMSS 18 Warehouses across India, with provision of Centralized Monitoring at CMSS Headquarters, New Delhi

Subject:

I/We, [Organization Name], hereby confirm and declare that we shall fully comply with **Rule 144 (xi) of the General Financial Rules (GFR) 2017**, along with all subsequent amendments issued by the Government of India regarding procurement from bidders of countries sharing land borders with India.

1. I/We further affirm that **we are not**:
 - i. An entity incorporated, established, or registered in a country that shares a land border with India;
 - ii. A subsidiary of an entity incorporated, established, or registered in such a country;
 - iii. An entity that is substantially controlled through entities incorporated, established, or registered in such a country;
 - iv. An entity whose beneficial owner is situated in such a country;
 - v. An Indian or foreign agent representing an entity from such a country;
 - vi. A natural person who is a citizen of such a country;
 - vii. A consortium or joint venture where **any member** falls under any of the above categories.
2. I/We hereby certify that the above declaration is true and correct. We understand that any misrepresentation or concealment of facts shall make our bid liable for rejection and may lead to further action as deemed appropriate by the procuring entity.

Authorized Signatory

Authorized Signatory: _____

Name: _____

Designation: _____

Company Name: _____

Address: _____

Email ID: _____

Company Seal: _____

[FINANCIAL BID]

CENTRAL MEDICAL SERVICES SOCIETY
(An Autonomous Body under Ministry of Health & Family Welfare, GoI)

Price Bid for “Tender for Supply, Installation, Testing, Commissioning and Maintenance of IP-Based CCTV Surveillance System at CMSS 18 Warehouses across India, with provision of Centralized Monitoring at CMSS Headquarters, New Delhi” as hereunder: -

1. This format shall be filled strictly as per BOQ.

Rates must be **all-inclusive** (i.e., supply, installation, configuration, testing, commissioning, training, warranty, manpower, transport and all taxes).

- a) Bidder are requested to kindly fill the rates as listed in BoQ and the rates for items will be fixed for complete contract period including warranty & AMC.
- b) The rates must be quoted in absolute terms and in Indian Rupee (INR) only.
- c) The quantity mentioned in BOQ are indicative based on the estimation and may vary at the time of installation depending on the actual requirement at warehouse in respect to coverage and identified place of installation as per WH layout plan.
- d) The per unit rates of items will be fixed and billing is to be done as per the actual items utilized at the time of installation.

2. BILL OF QUANTITIES (FINANCIAL QUOTE)

A. WAREHOUSE CCTV SYSTEM (ALL 18 CMSS WAREHOUSES)

| Sl. No. | Item Description | Qty | Unit Price (₹) | Total Base Amount (₹) | GST (%) | GST Amount (₹) | Grand Total (₹) |
|------------------------|--|--------|----------------|-----------------------|---------|----------------|-----------------|
| 1 | 4MP IP Bullet Camera | 130 | | | | | |
| 2 | 4MP IP Dome Camera | 86 | | | | | |
| 3 | NVR (8 Channel) | 1 | | | | | |
| 4 | NVR (16 Channel) | 18 | | | | | |
| 5 | Surveillance HDD for 15 days recording / storage | 18 | | | | | |
| 6 | Managed PoE Switch | XX | | | | | |
| 7 | CAT6 Cable (per meter) | XX | | | | | |
| 8 | OFC Cable (per meter) | XX | | | | | |
| 9 | Un armored Power cable | XX | | | | | |
| 10 | Racks (6U/9U/12U) | XX | | | | | |
| 11 | Junction Boxes | XX | | | | | |
| 12 | 32" LCD monitor (Reputed Brand) | 18 | | | | | |
| 13 | Conduits & Mounting Accessories | 18 Lot | | | | | |
| 14 | Cabling & other accessories Charges | 18 Lot | | | | | |
| (A) Grand Total | | | | | | | |

B. CMSS HQ CENTRAL MONITORING SYSTEM

| Sl. No. | Item Description | Qty | Unit Price (₹) | Total Base Amount (₹) | GST (%) | GST Amount (₹) | Grand Total (₹) |
|------------------------|---|-----|----------------|-----------------------|---------|----------------|-----------------|
| 15 | Central Monitoring Server | 1 | | | | | |
| 16 | VMS | 1 | | | | | |
| 17 | High-end Monitoring Workstations | 1 | | | | | |
| 18 | HQ Network Switch | 1 | | | | | |
| 19 | Storage Server/NAS (30 days recording backup) | 1 | | | | | |
| (B) Grand Total | | | | | | | |

C. TOTAL INSTALLATION & COMMISSIONING (FOR ALL 18 CMSS WAREHOUSES & CMSS HQ)

| Sl. No. | Item Description | Qty | Total Base Amount (₹) | GST (%) | GST Amount (₹) | Grand Total (₹) |
|------------------------|---|-----|-----------------------|---------|----------------|-----------------|
| 20 | Total Installation & Commissioning (for all 18 CMSS Warehouses & CMSS HQ) | 1 | | | | |
| (C) Grand Total | | | | | | |

D. AMC CHARGES (POST WARRANTY OF 3 YEARS)

| Sl. No. | Year | AMC Cost (₹) | GST (%) | GST Amt (₹) | Total (₹) |
|------------------------|----------|--------------|---------|-------------|-----------|
| 21 | 1st Year | | | | |
| 22 | 2nd Year | | | | |
| 23 | 3rd Year | | | | |
| (D) Grand Total | | | | | |

Note: AMC charges of 3 years will be calculated at Net Present Value (NPV) at a discount rate of 8% per annum in financial evaluation.

E. SUMMARY OF TOTAL PROJECT COST

| Sr. No. | Description | Ref. | Total Amount including all duties, taxes & GST (INR) |
|--|--|------|--|
| 1 | Total for Warehouse Equipment | (A) | |
| 2 | Total for HQ Monitoring Equipment | (B) | |
| 3 | Total Installation & Commissioning | (C) | |
| 4 | Total AMC Charges (Post Warranty Of 3 Years) | (D) | |
| Grand Total (₹) [A + B + C + D] - in figures* | | | |
| Grand Total Project Cost - in words* | | | |

3. Note to bidders:

- i. The bidders must submit/fill the above grand total / total project cost (including GST) of all schedules (sum of A + B + C + D) in financial section of GeM portal.
- ii. The bidder meeting all technical bid requirement, technical specification and quoting lowest price for both BOQ and AMC charges of 3 years calculated at Net Present Value (NPV) at a discount rate of 8% per annum will be considered as L1 bidder and LoA will be issued, accordingly.
- iii. The bidder must note that the financial bid (in excel format) uploaded on GeM portal will be considered for financial evaluation. The rates quoted in this excel financial bid will only be considered for evaluation as well as determining the L1 bidder. This sheet will supersede any other financial details quoted by bidder on GeM portal.
- iv. The bidder must ensure that AMC charges of 3 years be calculated at Net Present Value (NPV) at a discount rate of 8% per annum.
- v. The bidders also note that CMSS reserves the right to evaluate and calculate the L1 bidder on the basis of rates quoted by the bidder for above items and AMC charges at NPV, in case of any arithmetic errors, inconsistencies, or discrepancies and the rates calculated by CMSS shall be binding and final, and the bidder have no claim or right to contest the same.
- vi. The bidders must ensure to not to upload any financial details / rates/ financial bid details/ etc., in technical bid, else the bid will be summarily rejected by CMSS.
- vii. The bidders must ensure to upload / submit the financial details only in appropriate section of GeM portal.

4. "I/We hereby certify that:

- The prices quoted above are all-inclusive.
- No additional charges will be claimed later.
- All items offered are as per technical specifications.
- All terms and conditions of the tender are accepted without deviation."

Authorized Signatory:

Name:

Designation:

Date:

Signature & Seal:

INSTALLATION & COMMISSIONING CERTIFICATE
(On the Letterhead of the System Integrator / Agency)

SUBJECT: INSTALLATION & COMMISSIONING CERTIFICATE (ALL CCTV – VIDEO MONITORING COMPONENTS AT CMSS Warehouse LEVEL)

Date: _____

Agency / System Integrator (SI) Name: _____

Purchase Order No.: _____

Installation Certificate (issued by Consignee/Department) No.: _____

Against the above-mentioned Purchase Order, the items detailed below were:

| | |
|-----------------------------------|--------------------|
| Work Order Received on | _____ (DD/MM/YYYY) |
| All Equipment Installed on | _____ (DD/MM/YYYY) |
| Name of the CMSS Warehouse | |

Details of Installed Equipment

Note: Add/modify items in the table as per actual site implementation.

| # | Item | Device Type | Qty | Make / Model / Serial No. | Physical Check | Firmware / Software Version | Remarks |
|---|--------------------------|-------------|-----|---------------------------------|-------------------|-----------------------------------|---------|
| 1 | CCTV Cameras | Bullet Type | | | | | |
| | | Dome Type | | | | | |
| 2 | Network Switches | 8 Port | | | | | |
| | | 16 Port | | | | | |
| 3 | NVR | 32 Channel | | | | | |
| | | 64 Channel | | | | | |
| | | 128 Channel | | | | | |
| 4 | BTS | — | | | | | |
| 5 | CPE | — | | | | | |
| 6 | Environmental Sensors | — | | | | | |

| | | | | | | | |
|----|--|-------------|--|--|--|--|--|
| 7 | Secured Internet Connectivity with associated hardware | — | | | | | |
| 8 | Poles & Cantilevers | — | | | | | |
| 9 | Racks (6U/9U/12U) | | | | | | |
| 10 | Associated Installation Material | CAT-6 Cable | | | | | |
| | | Power Cable | | | | | |
| | | Conduit | | | | | |
| 11 | Any other Item (List to be included in CRC) | | | | | | |

Certification:

This is to certify that the above-mentioned equipment has been successfully **installed, commissioned, physically verified, and found to be operational** at the designated CMSS Warehouse (name of warehouse).

Signatures

| <u>To Sign by System Integrator (SI)</u> | <u>To Sign by CMSS Warehouse Manager</u> |
|---|---|
| Signature: | Signature: |
| Name: | Name: |
| Designation: | Designation: |
| Date: | Date: |

CHECKLIST FOR TECHNICAL BID

| S. No. | Particular | Compliance (Yes/No) | Supporting Document Attached (Yes/No) |
|---------------|---|----------------------------|--|
| 1 | EMD in the form of RTGS/NEFT/DD or Bid Security Declaration (as in ANNEXURE – VI) | Yes/No | |
| 2 | Certificate of Incorporation / Registration - Partnership/Proprietor/Registered firm/LLP. | Yes/No | |
| 3 | PAN issued by the income Tax Authority. | Yes/No | |
| 4 | Copy of GST Certificate | Yes/No | |
| 5 | MSME Certificate (if applicable) | Yes/No | |
| 6 | ISO Certifications (As applicable and required in bid document) | Yes/No | |
| 7 | Bidder to have cumulative Annual Turnover of more than INR 50,00,000/- in any of last three financial years i.e., 2021-22, 2022-23, 2023-24 or 2022-23, 2023-24, 2024-25 (Declaration as in ANNEXURE – VIII) | Yes/No | |
| 8 | Signed and stamped copy of Covering Letter to be Submitted in letter head of the company and Authorization Letter for signing of bid (As applicable) as prescribed in ANNEXURE – I | Yes/No | |
| 9 | Signed and stamped copy of Details of Bidder to be Submitted in letter head of the company as prescribed in ANNEXURE – II | Yes/No | |
| 10 | Signed and stamped copy of Technical Compliance Sheet to be Submitted in letter head of the company as prescribed in ANNEXURE – III | Yes/No | |
| 11 | Have Minimum Three past work order for similar nature of projects to any state/Central Government Department/ or any other private organization in last 05 years before the Date of tender publishing. (Relevant Documents and ANNEXURE – IV) | Yes/No | |
| 12 | Declaration for Not Blacklisted by Govt./PSU/Private entity (Declaration as in ANNEXURE – V) | Yes/No | |
| 13 | Signed and stamped copy of self-declaration for compliance with STQC requirement to be Submitted in letter head of the company as prescribed in ANNEXURE – VII | Yes/No | |

| | | | |
|-----------|--|---------------|--|
| 14 | Authorized OEM Partner/Reseller (Manufacturer Authorization Form as in ANNEXURE – IX) | Yes/No | |
| 15 | Signed and stamped copy of self-declaration by BIDDER ON “MAKE IN INDIA” to be Submitted in letter head of the company as prescribed in ANNEXURE-X | Yes/No | |
| 16 | Signed and stamped copy of self-declaration by BIDDER ON LAND BORDER SHARING to be Submitted in letter head of the company as prescribed in ANNEXURE-XI | Yes/No | |
| 17 | Check List as in ANNEXURE – XIV | Yes/No | |
| 18 | Complete tender document duly signed and stamped by the authorized signatory and corrigendum if any | Yes/No | |